

Dear ESA Participants,

ESA Staff would like to thank you for taking the time to respond to the Empowerment Scholarship Account Program's annual survey. In appreciation, we wanted to provide you a summary of the results and our next steps for our continual growth. The survey was sent out to 100 ESA parents, schools, and providers with a 32% response rate. After careful review and discussion of your feedback, we've defined strategies to improve areas specifically noted in scores and comments.

These include: improving the delivery of information in a timely manner and staff working in a collaborative manner with participating private schools and providers. Because your feedback is so important to our success, ESA staff will also work to increase the service provided to you.

Thank you for your participation, we look forward to working with you!

Sincerely,
ESA Staff

Here's how you rated our services:

